Fuze Global Voice

Traditional Technology Meets Modern Delivery

A complete PBX replacement, the Fuze enterprise communications platform provides the traditional functionality of an on-premise telecom solution without the traditional burdens – capacity management, CAPEX spend, platform maintenance, and unpredictable costs. We manage everything so you don't have to.

One Global Network

With Fuze, you have a single global network. Fuze leverages a resilient cloud infrastructure and QoS-engineered network to deliver the best enterprise-class IP PBX voice service available. All for a fraction of the cost of legacy premise-based systems.

Localized Calling Experience

Many business VoIP providers can provide you with a call connection to another country, but what is the experience for the caller?

Will the dial tone sound familiar? What about the ringtone that you hear while waiting for the person on the other end to answer the call? Sometimes it's the little things that matter most.

At Fuze, end user experience is our priority. We offer a localized calling experience to our end users across the globe. We believe that seamless is more, and this is just one way that we simplify the business communications experience.

Unlimited Calling

We look at pricing differently at Fuze. Local versus long distance calling tiers are a thing of the past – with one global network, we are able to extend unlimited calling capabilities across the globe. What's more, Fuze offers the largest selection of countries available in a single unmetered price bundle. If you prefer predictable monthly costs for global calling, we've got you covered.

Additional Benefits:

- 100% virtualized infrastructure and automated capacity management allowing for enterprise scalability
- Subscription pricing model
- Pre-built integrations to common cloud applications and open-APIs for third party integration powering contextual intelligence
- Highly secure SSAE16 compliant environment
- Worldwide delivery centers & customer-facing teams
- Enterprise-wide administration and self-service capabilities
- Out-of-the-box integrated dashboards for unified service health, usage and system activity
- Reduced complexity due to fewer vendors (data and voice carriers, hardware, software)
- A turnkey solution, eliminating customer involvement with telco and carrier providers
- Lower hardware, maintenance, and regional personnel costs
- Platform data centers and network managed by dedicated 24x7x365 regional NOCs
- Localized services including emergency service, proper E.164 formatting, short-codes, and toll-free standards based integrations to most existing on-premises equipment enabling effective transition plans
- Network design and delivery team dedicated to ensure properly deployed QoS solution
- PCI compliance enablement tools on voice and SMS
- Multiple data centers in different regions around the globe remove single point of failure (e.g., North America, Europe, and Asia)
- Integrations with 3rd party SAML 2.0 IDP
- A real-time dashboard providing a searchable history of every call
- Highly customizable reporting and analytics
- Network Engineering (LAN/WAN)