

## COMPANY OVERVIEW

THE RACKSPACE  
DIFFERENCE*Your Clouds. Our Expertise.*

The cloud was supposed to make our lives easier. But it turns out, the cloud is complicated to build, run, maintain and manage — especially across multiple platforms and locations, with technology that's always changing.

If it feels like the cloud has been managing you, it's time to turn the tables.

With Rackspace by your side, you can thrive in today's multi-cloud world. We will help you tap the power of cloud computing — across OpenStack®, AWS, Microsoft® and VMware® technologies — without the pain, complexity and cost of doing it all yourself.

## EXPERTISE

We have the expertise to support your workloads at scale across all the leading public and private clouds, whether they're powered by AWS, Microsoft, OpenStack or VMware.

- **We're a leader in managed hosting on dedicated servers**, and we're driving rapid innovation in the area of containers and API-accessible, instantly deployable bare-metal servers.
- **We serve customers in more than 150 countries** — from startups to more than half of the global enterprises in the FORTUNE 100.
- **We host more of the world's top 1,000 ecommerce sites** than any other cloud provider.
- **We employ teams of experts who specialize** in managing cloud infrastructure, security, web content platforms, databases, containers, email and collaboration apps, disaster recovery and IT transformation.
- **We rapidly create technical expertise at scale.** In Q4 2015 alone, our AWS engineers earned over 200 technical certifications and more than 1,000 technical and business accreditations.
- **We adhere to a broad range** of information and security certifications and standards, including ISO 27001, ISO 27002, PCI-DSS, SSAE16 – SOC 1, SOC 2 and SOC 3.
- **Rackspace co-founded OpenStack** and is the leading operator of OpenStack public and private clouds. We recently surpassed the milestone of 1 billion managed server hours on OpenStack.

## TRUST RACKSPACE

## INDUSTRY LEADERSHIP &amp; EXPERTISE

- A leader in the Gartner Magic Quadrant for Cloud-Enabled Managed Hosting, North America & Europe
- Provider for more than half of the FORTUNE 100
- 3,000+ cloud engineers
- 15+ years of hosting experience
- Customers in 150+ countries
- #1 managed cloud company
- #1 hosting provider for the Internet Retailer Top 1,000 Ecommerce Websites
- #1 in hosting Magento® Enterprise Edition
- #1 in hosted Microsoft SharePoint® deployments
- #1 in hosting OpenStack private clouds, with 350+ deployments in production and over 1 billion managed server hours
- The leader in hybrid cloud solutions, creating best-fit, specialized solutions
- Founder, alongside NASA, of OpenStack and operator of the largest OpenStack public cloud

**"LACK OF RESOURCES AND EXPERTISE HAS REPLACED SECURITY AS THE #1 CLOUD CHALLENGE."**

**SOURCE ::** RightScale 2016 State of the Cloud Report

## CONTACT US

1-800-961-2888

[www.rackspace.com](http://www.rackspace.com)



## CHOICE

We offer a choice across the world's leading technologies and cloud platforms.

- **Private Cloud:** OpenStack, Microsoft, VMware
- **Public Cloud:** OpenStack, Microsoft Azure, AWS
- **Dedicated Hosting:** Rapid Deployment Servers, Customizable Servers, API-accessible OnMetal Servers
- **Ecommerce:** Magento, Oracle, Hybris
- **Web Content Management:** Adobe Experience Manager, Sitecore, WordPress, Drupal
- **Email Hosting:** Office 365, Google Apps for Work, Microsoft Exchange, Rackspace Email
- **Collaboration and Productivity:** Office 365, Google Apps for Work, Microsoft SharePoint, Skype for Business
- **Website Hosting:** WordPress, Cloud Sites, Cloud Servers
- **Web and Mobile Apps:** SaaS & Mobile App Hosting, Hybrid Cloud, DevOps
- **Database Services**
  - **Managed Relational:** Microsoft SQL Server, MySQL, Oracle, PostgreSQL
  - **Managed NoSQL:** MongoDB, Redis, Cassandra
  - **Managed Big Data:** Hadoop, Elasticsearch
- **Managed Security & Compliance Assistance:** Incapsula, Sophos, Alert Logic, Imperva, Vormetric, Duo
- **Technology Stacks:** OpenStack, AWS, Microsoft, VMware, Red Hat
- **Platforms:** Public Cloud, Private Cloud, Hybrid Cloud, Dedicated Servers

## SERVICE

We deliver **Fanatical Support®** for the world's leading clouds – it's the specialized expertise and 24x7x365, results-obsessed customer service that's been a part of our DNA since 1999.

- **Industry-leading SLAs:** Rest easy with our 100% Network Uptime Guarantee and additional 100% Production Platform Uptime Guarantee (when you purchase Critical Application Services – Service Level Guarantee Advanced).
- **Architecture advisors:** We help plan, design and architect your cloud for your workload.
- **Launch assistance:** We get your environment up and running smoothly and quickly.
- **Security guidance:** We help identify vulnerabilities and enable more-secure deployments.
- **Code development assist:** We help ensure your code is leveraging our interfaces to the fullest.

## EMPLOYEE CERTIFICATIONS

- 165+ Cisco certifications, including 122 CCNAs and 44 CCNPs
- 200+ Microsoft certifications, including MCITPs, MCSAs, MCSEs and MCTSs
- 160+ RedHat certifications, including RHCEs, RHCSAs and RHCAs
- 145+ VMware certifications, including 83+ VCPs, VCAPs and vExperts
- 400+ AWS Solutions Architect, SysOps Administrator and Developer Associate Certifications
- 25+ AWS Solution Architect and DevOps Professional Certifications

## RELATIONSHIPS

- Five-time Microsoft Hosting Partner of the Year
- Premier Tier Partner in the VMware vCloud® Air™ Network
- VMware® Hybrid Cloud Powered
- Red Hat® Premier Hosting Partner
- MySQL Certified Hosting Partner
- Microsoft Gold Certified
- Magento Platinum Hosting Partner
- AWS Audited Managed Service Partner Designation
- AWS DevOps Competency Partner
- AWS Marketing & Commerce Competency Partner
- Advanced Consulting Partner Status in the AWS Partner Network (APN)
- Authorized AWS Reseller

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